

DISPATCHER MODULE

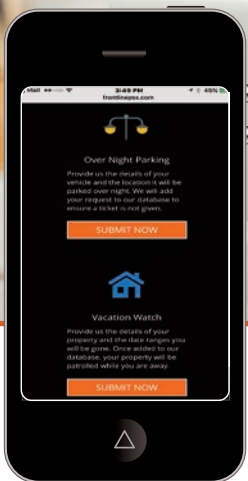
Ability to access all towns from one screen and provide data to police departments in real-time



- One log-in gets dispatchers access to all departments
- Real-time data passed between dispatcher and department
- Quick access to a department's data will reduce resources
- Allows dispatchers more time to handle emergency calls

PUBLIC PORTAL ADVANTAGE

Dramatically reduce your inbound calls by giving the residents the ability to submit their own requests



- Easy to use webpage accessible from desktop or mobile browsers
- Public access entries delivered real-time to the tool-kit modules
- Set up hyperlink from police or village website to Frontline Public Portal

Available Modules:



HERE IS WHAT OUR CUSTOMERS HAVE TO SAY...

“ Since going live with the overnight parking public portal, we have **reduced** the amount of **calls** coming into our dispatch center by approximately **80 percent**. This allows our dispatchers to handle emergency calls and not divert their attention to non-emergent calls requesting overnight parking permission. ”

William J. Perna Sr., M.S.
Director of Public Safety
County 911 Coordinator
Office of Emergency Management
Gloucester County Department of
Emergency Response

“ No more looking in multiple places for overnight parking exceptions. No more going back to the station flipping through binders to find key holder information. No more lengthy phone calls taking vacation watches. No more trying to figure out if the dog the officer just picked up is the same dog as last week. No more delays in the distribution of important details including a photograph of your missing resident who suffers from dementia. ”

Sergeant Amy Williams
Huntley Police Department
Illinois

“ We no longer have to use handwritten forms or spreadsheets. Your software will allow us accurate databases that will help everyone from a patrol officer all the way up to my office. The user-friendly format is perfect for our citizens and officers.” ”

Chief Roy Newton
Lombard Police Department
Illinois

The Frontline Mobile Tool-1

Resource Saving Software For All Your Public Sa



OVERNIGHT PARKING

- Maintain permanent records
- Manage how many days you allow vehicles to park on street
- Real-time access from police vehicle
- Manage and track frequency of vehicle entries
- Public Portal access to reduce inbound calls



VACATION WATCH

- Real-time access from police vehicle
- Public Portal access to reduce inbound calls
- Automated email to residents upon completion of premise check
- Record and report problems during vacation watch



DIRECTED PATROL

- Maintain records and time stamp when officers conduct the Directed Patrol
- Track the number of tickets and warnings issued
- Reports to provide to residents/government officials
- Real-time access from police vehicle



CONDITION REPORT

- Data entered can be automatically redirected to public works for follow-up
- Public Portal access to reduce inbound calls
- Real-time access from police vehicle
- Officer can report a street light out directly to public works



PET MANAGEMENT

- Lost/Found Status levels allow for easy filtering
- Photos can be uploaded for easier identification
- Multiple search options to help locate owners
- Real-time access from vehicle
- Add license # to track registered pets



BIKE MANAGEMENT

- Lost/Found/Stolen Status levels allow for easy filtering
- Photos can be uploaded for easier identification
- Multiple search options to help locate owners
- Real-time access from police vehicle
- Add license # to track registered pets