Professional Standards Tracker

Finally... An Easy Way to Manage & Track Your Officer Compliments and Complaints

Simplify your Internal Affairs process by managing data in one simple portal:

- Collect all Compliment and Complaint forms in one database
- Easy access to historic data
- Track officer trends and identify training as needed
- Alert superiors when a report is filed
- Track Dispositions and Corrective Actions
- Provide detailed data for Annual Reports
- Public Portal “option” to allow residents to submit reports online

Powered by:
FRONTLINE PUBLIC SAFETY SOLUTIONS

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Professional Standards Tracker

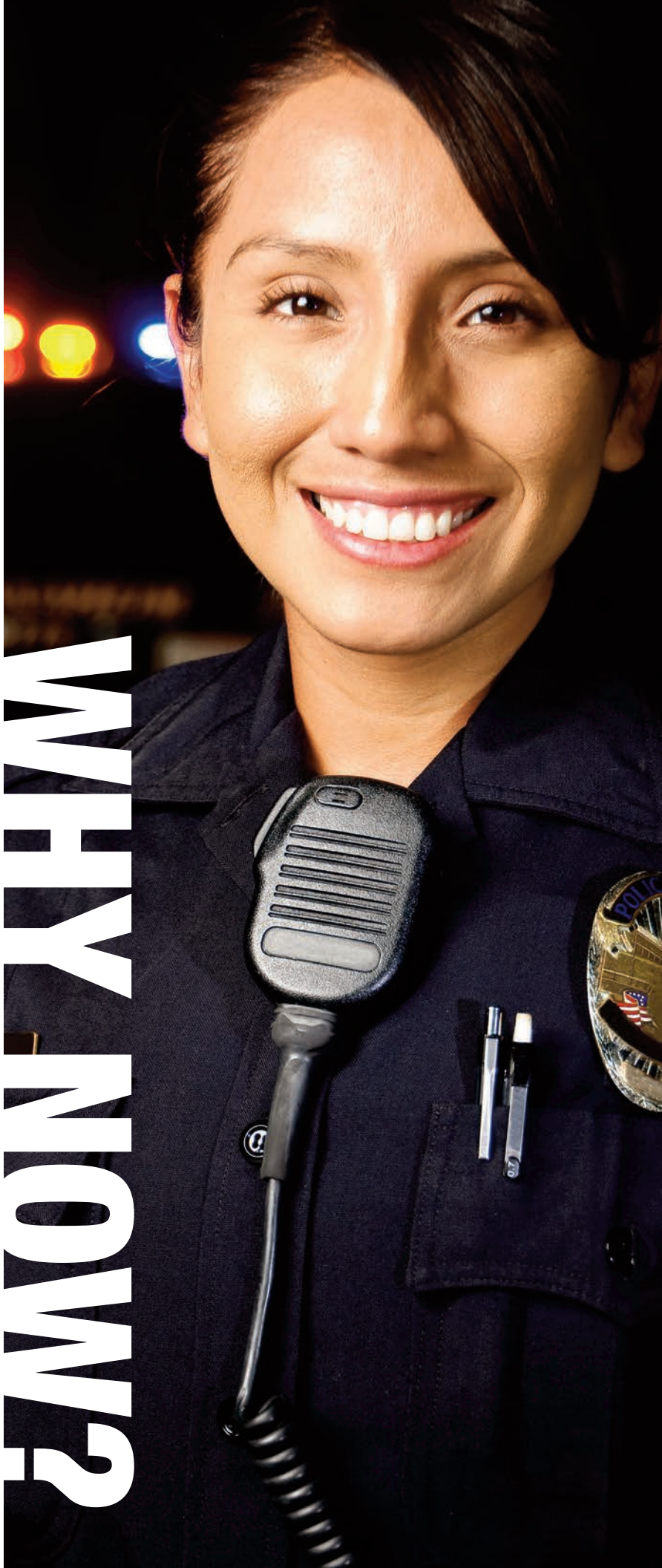
What are you doing different?

NOW MORE THAN EVER.... The public is looking for transparency between the Police Department and the Community.

The Professional Standards Tracker allows you to keep track of all reports in one easy to use cloud-based system. There are four basic sections to keep your data clean, allow residents to submit reports, and track and report the results back to the public and village/city officials.

- Compliments
- Complaints
- Public Portal
- Dashboards/Reports

Our goal is to bridge the gap by providing a simple tool to collect the data with consistency. Allowing you to stay organized with your Internal Affairs, identify trends within your department, take disciplinary / complimentary measures as needed, and report the facts when requested.



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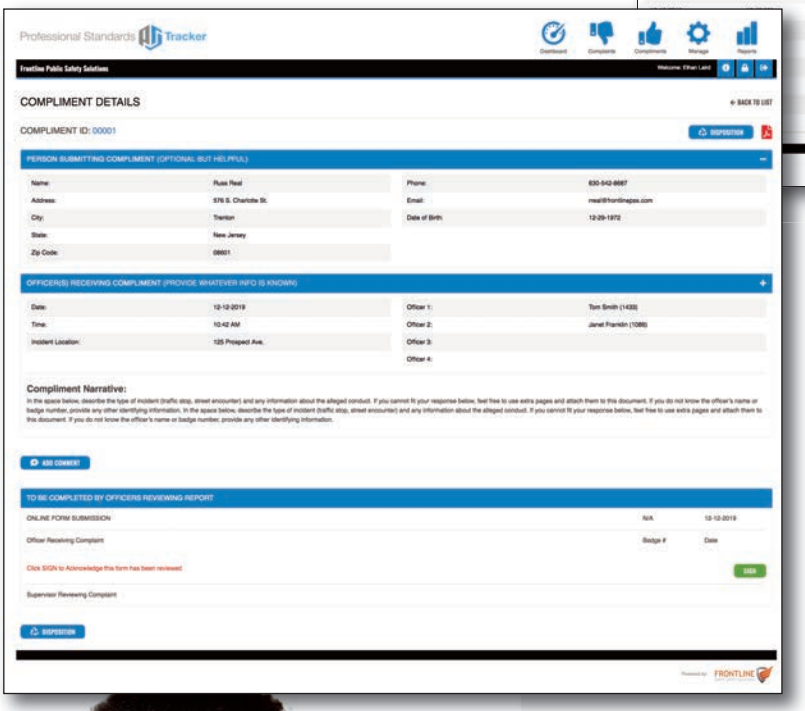
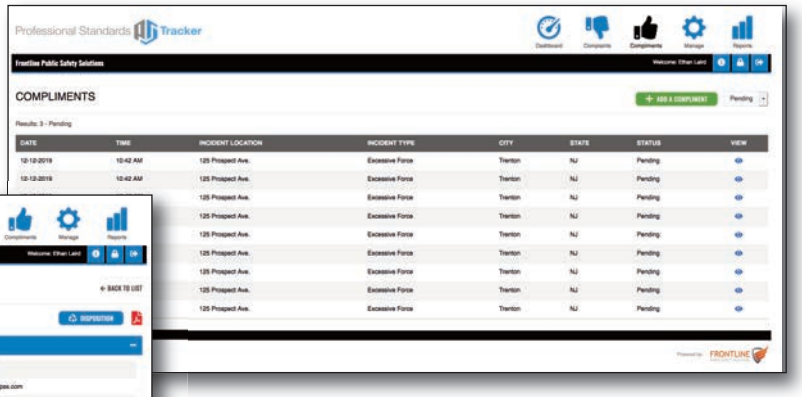
Compliments

- Record and track all compliment submissions in one cloud-based database
- Easily identify the positive performance of your officers
- Give the public the ability to submit a compliment online (optional public portal)
- Export the results by time-frame, officer, to be easily used in reporting to chiefs and village officials

Easily view the results of the report and export to PDF

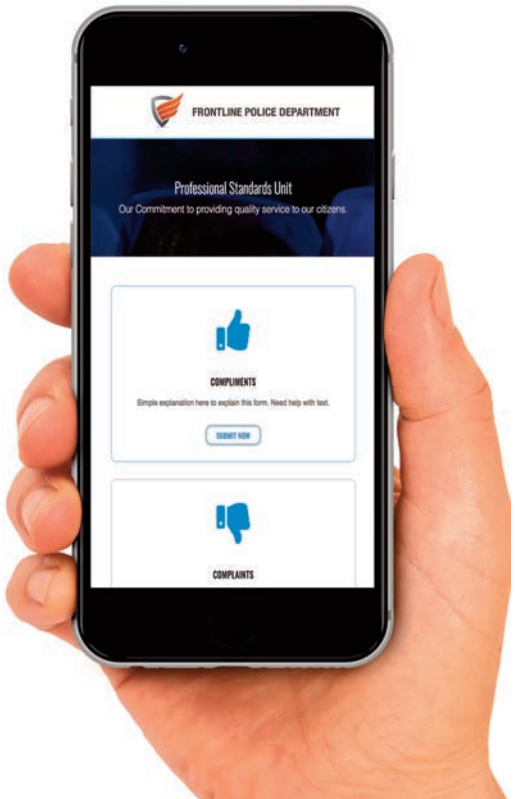




View all Compliments on one screen to show the positive performance of your officers

Offer a link (optional) from your website to the Professional Standards Public Portal to allow residents to submit their Compliment directly online.

Online submissions will be added directly to the system and ready for action to be taken.



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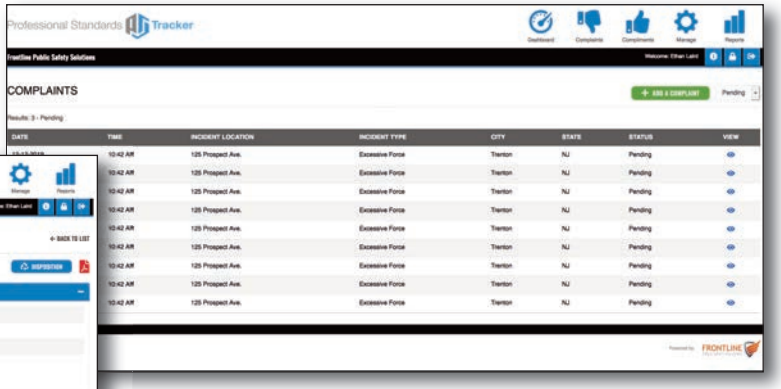
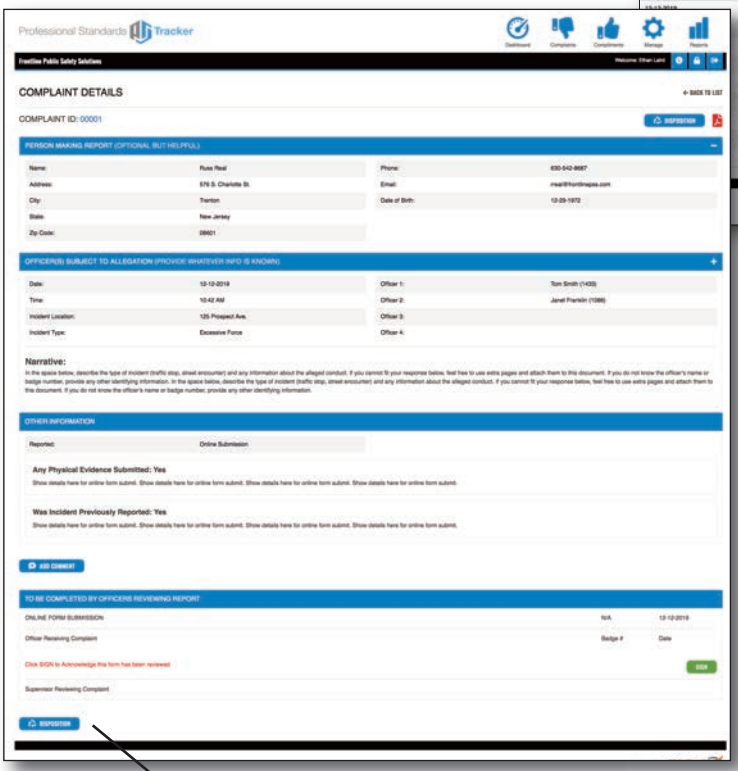
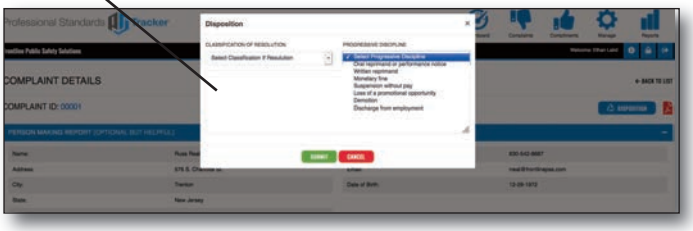
Complaints

- Record and track all complaints in one cloud-based database
- Easily identify issues and apply targeted training where needed
- Manage the Resolution and Discipline during Disposition
- Store documentation directly within the complaint record for organization and easy access
- Give the public the ability to submit a complaint online (optional public portal)
- Export the results in seconds for reporting to chiefs and village officials

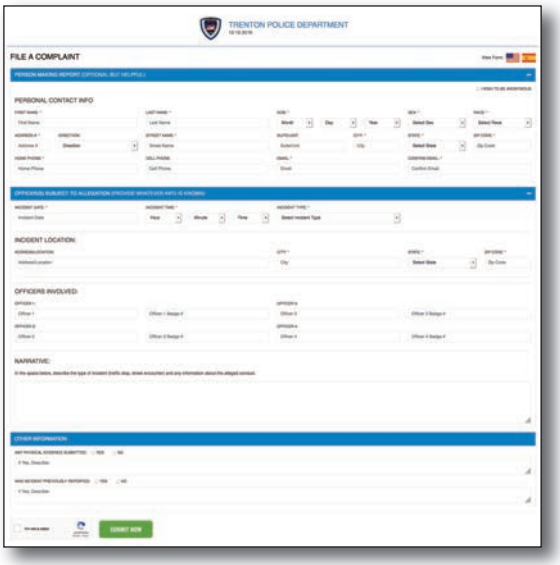


View all Complaints on one screen and filter by Incident Type, Officer, Date, Etc.





It's simple to Disposition the report. Track the Classification of Resolution and Select the Progress Discipline required



Enter Complaints directly into the system to allow for consistency and immediate reporting and action.

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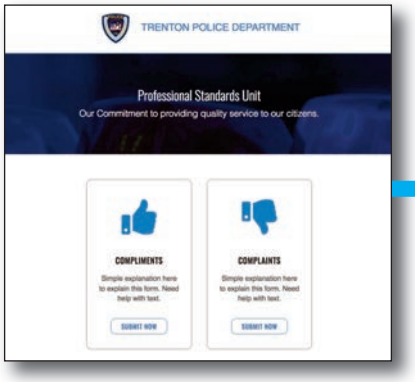
Public Portal (optional)

Most states require that you have a dedicated page on your website for citizens to learn about your professional standards, as well as give them direction to submitting a compliment or complaint.

The Professional Standards Tracker allows you to link your website to the system where you can keep track of submissions and provide a consistent environment for record keeping.

How It Works!

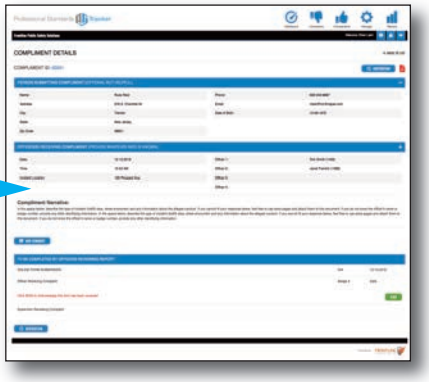


Link from your department website to the Public Portal.

You choose if you want to offer both Compliments and Complaints.

Resident will fill out form and submit to the department.

Notification will be sent via email to supervisors to review the submission in a timely manner.



Public submission will display in the Professional Standards Tracker and allow supervisors to review, take action, and disposition as needed.

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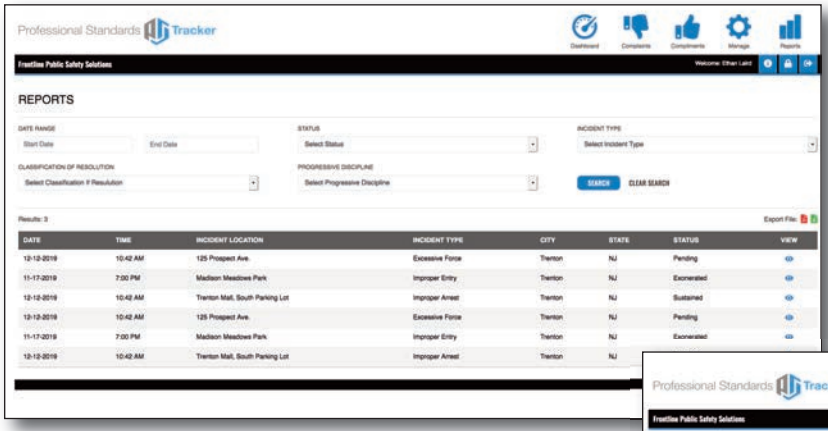
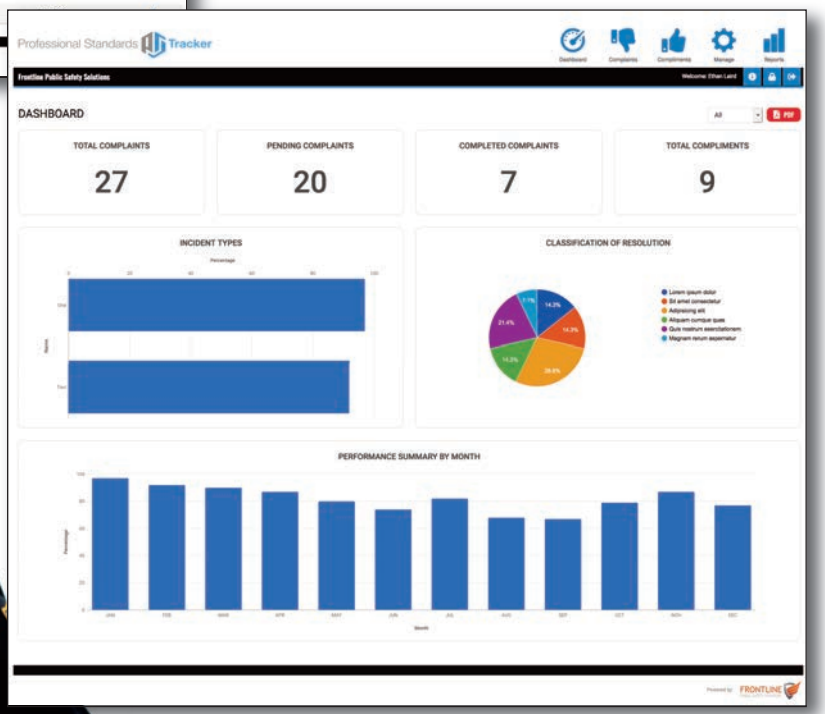
Reporting

- Custom RMS allows you to filter results for your specific needs
- Graphic screens and export to PDF provides a professional presentation of the results
- Review historical data in one simple database... no more searching through hard-copy documents
- Create alerts on Incident Types to notify superiors immediately when a complaint has been submitted



Easily filter the entire database to run specific reports:
- *Time Frame*
- *Incident Type*
- *Status*
- *Progressive Discipline*
- *Classification of Resolution*



"The reports allow me to pull the data in seconds and publish the results for our Annual Report"

Dashboard view allows you to see the data in a simple graphic layout. Easy to export to PDF and provide to village officials upon request. Great for reporting and presentations.

FRONTLINE
PUBLIC SAFETY SOLUTIONS

FRONTLINE Public Safety Solutions offers state-of-the-art cloud-based platforms that were created by Police Officers who saw the need for government agencies to update and facilitate the way they communicate and track pertinent information within their organizations.

FRONTLINE has four distinct platforms that give Police Departments, Hospital Security, State's Attorneys Offices and Dispatch Centers a way to make their job's a lot easier. We focused on simplifying and customizing each of our products to help our clients, citizens and community organizers stay in tune with each other.

Our goal is to simplify the means of collecting and disseminating information in a secure online environment. Technology is ever changing and it is hard for individual communities to keep up with the pace. Today, some information is still being collected by paper and pen or at best added into an excel file and stored on someone's desktop. FRONTLINE Public Safety Solutions will change the way data management works within a variety of government agencies.

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