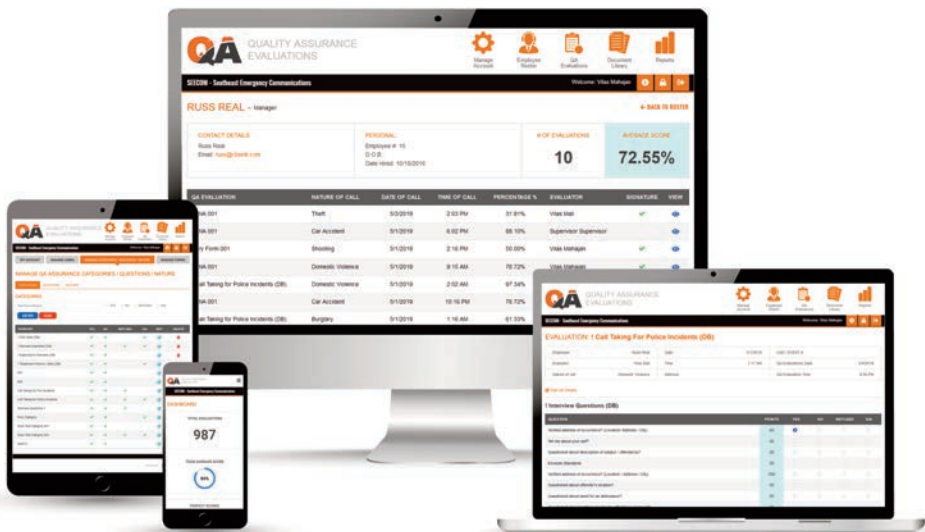# QA TRACKER

MANAGE — EVALUATE — REPORT

Web-Based Quality Assurance / Quality Improvement Program

855.794.1576 | www.frontlinepss.com

QA ✓ TRACKER

Web-Based Quality Assurance / Quality Improvement Program

MANAGE

Customize Your Evaluation Forms, Categories and Questions

It is easy to customize evaluations to meet your requirements. Our Form Wizard allows you to create Categories, Questions and apply a Points System to each question giving you the ability to "weigh" the questions by importance.

- Manage your employee roster
- Manage Categories, Questions and Points
- Create Custom forms or choose from our pre-loaded form options
- Track progress of employees

# QA ✓ TRACKER | Web-Based Quality Assurance / Quality Improvement Program

EVALUATE

Quick, Easy and Accurate Solution

Spend less time setting up the evaluation and more time analyzing the results. Simply select your evaluation form, choose your employee and you are ready to go!

You have options to require evaluator and employee signature's on your completed evaluations to provide acknowledgement of receipt of the evaluation.
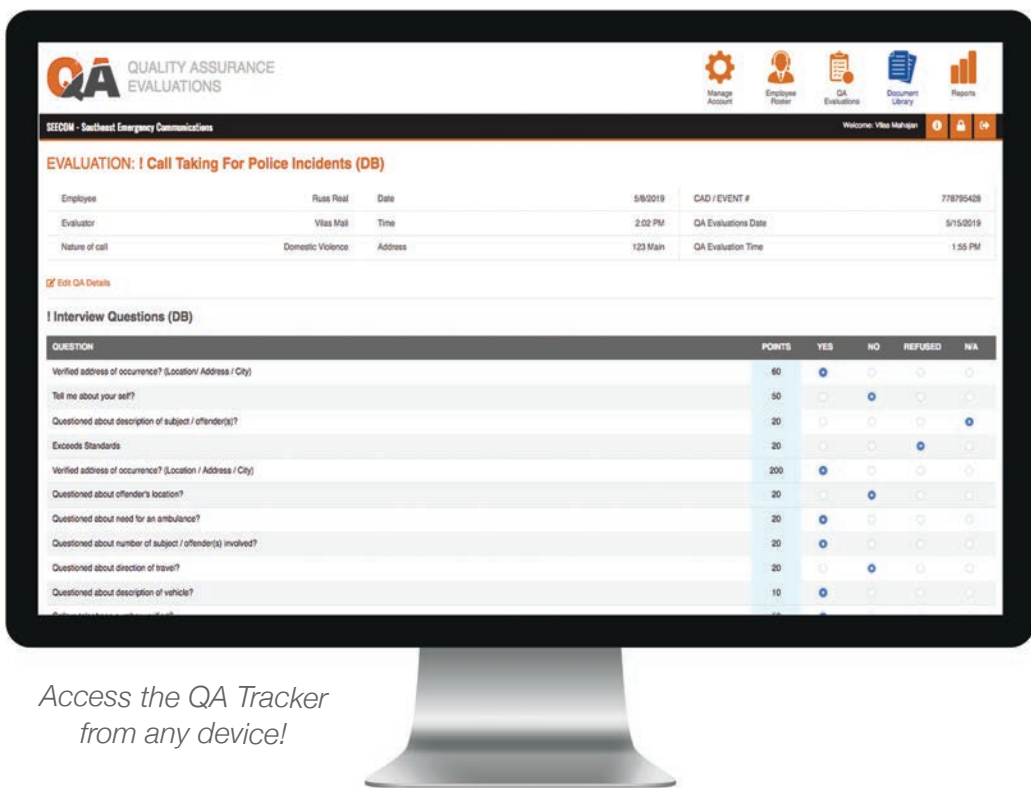
Access the QA Tracker from any device!

Contact Us for More Details: **855.794.1576**
www.frontlinepss.com/QA

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REPORT

Let the Results Work for You!

Now that the evaluations are complete and stored nicely within your QA Tracker, take full advantage of your data and truly analyze the results.

With real-time dashboards and reports, you can easily identify trends, positive qualities, and areas for improvement, which allows you to monitor progress and provide training when needed.

Filter reports by:
- Employee Performance
- Evaluation Form
- Date Range
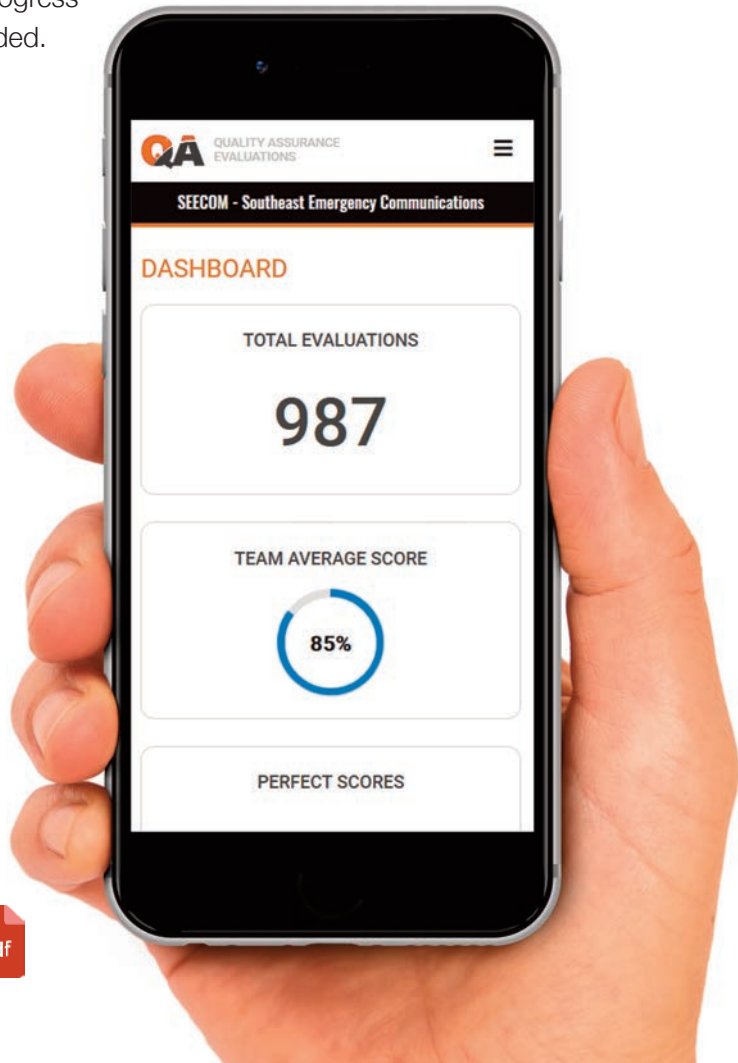- Individual Questions
- Evaluators

> " *I can now quickly and easily obtain data to measure and prove how well our staff is doing.* "
>
> **Jason E. Kern, CPE**
> Southeast Emergency Communications

A simple click to Email or Print Evaluations and send results to employees and supervisors.

QA QUALITY ASSURANCE EVALUATIONS ☰

SEECOM - Southeast Emergency Communications

DASHBOARD

TOTAL EVALUATIONS

987

TEAM AVERAGE SCORE

85%

PERFECT SCORES

Manage, Evaluate, & Report
Your Quality Assurance Evaluations

⚙ **Manage Account**

👤 **Manage Employees**

📋 **Create QA Evaluations**

📄 **Store Documents in Library**

📊 **Report Results of Evaluations**

Manage Cost of Risk

- Pre-loaded evaluation forms makes getting started simple
- Proactively identify gaps in your training program
- Evaluate Results, Develop Training, Reduce Risk
- Quantifiable data on the processes your employee's provide

"This product allowed us to significantly enhance our QA Program while reducing the time commitment and documentation from our evaluators."

QA TRACKER

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www.frontlinepss.com