

# UW Whitewater Police



## Police Excellence Program

Number:  
45.2.4

No. Pages:  
2

Special Instructions:

Approved By:  
Chief Kiederlen

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7/22/2013

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1

### I. Purpose

Police Excellence Program (PEP) is a quality control program to ensure the UW-Whitewater community is receiving the best and most professional policing services possible. This program works by contacting victims and others and directing them to the UW-Whitewater Police Department survey web page, or by taking their direct comments in person.

### II. Definitions

**Other Involved Subjects:** Suspects, arrested subjects, or witnesses.

### III. Policy

It is the role of PEP to invite people to take the survey, provide an opportunity for direct questions on police procedure or policy, and solicit commentary, but not to force participation. This information will then be used to improve in areas of weakness, offer new services or affirm existing procedures.

### IV. Procedure

- A. All victims of any reported incident on the UW-Whitewater campus are expected to be contacted. A minimum of 20% of other involved subjects are expected to be contacted.
- B. PEP will be the primary responsibility of the Residence Hall Officer (RHO) and the Academic Officer (AO). The RHO and AO will develop, implement and maintain an active listing of individuals to contact and those that have been contacted. The listing will be placed in an area accessible to supervisors via electronic or hard copy means.
- C. RHO and AO are encouraged to utilize personal or phone calls for these contacts, but it is understood that circumstances may require other methods of contact such as e-mail. A standard email may be used for this purpose.
- D. The survey instrument utilized for PEP is the responsibility of the Chief or his/her designee. The RHO and AO will provide an annual report of their activities related to PEP in July of each year. Included in the report will be the percentages achieved related to contacting of victims and others involved, suggested improvements in process and any recommended changes to the survey instrument.