



CRYSTAL POLICE DEPARTMENT

Department Policy Manual

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POLICY

It is the policy of the Crystal Police Department to establish guidelines and responsibilities for the consistent response to, and investigation of, all reports of missing and endangered persons as defined in Minnesota Statutes, Chapter 299C.52, subd. 1 (c) and (e) ("Minnesota Missing Children and Endangered Persons Program" referred to as Brandon's Law).

This policy addresses investigations where the person has been determined to be both missing and endangered and included all procedures required by Minnesota Statutes Chapter 299C.52.

The Crystal Police Department recognizes there is a critical need for immediate and consistent response to reports of missing and endangered persons. The decisions made and actions taken during the preliminary stages may have profound effect on the outcome of the case.

Verbal notification will be made to the Chief of Police via the chain of command after it is established that a person cannot be located, however, if the person is a known habitual runaway, notification does not need to be made to the Chief of Police unless it turns into an Amber Alert situation.

DEFINITIONS

MISSING: The status of a person after law enforcement agency has received a report of a missing person, has conducted a preliminary investigation, and determined that the person cannot be located. (MSS 299C.52, subd. 1 (c)).

ENDANGERED: A law enforcement official has recorded sufficient evidence that the missing person is at risk of physical injury or death. The following circumstances indicate that a missing person is at risk of physical injury or death.

- The person is missing as a result of a confirmed abduction or under circumstances that indicate that the person's disappearance was not voluntary;
- The person is missing under known dangerous circumstances;
- The person is missing more than 30 days;
- The person is under the age of 21 and at least one other factor in this paragraph is applicable
- There is evidence the person is in need of medical attention or prescription medication such that it will have a serious adverse effect on the person's health if the person does not receive the needed care or medication;
- The person does not have a pattern of running away or disappearing;
- The person is mentally impaired;
- There is evidence that the person may have been abducted by a noncustodial parent;
- The person has been the subject of past threats or acts of violence;

- Any other factor that the law enforcement agency deems to indicate that the person may be at risk of physical injury or death, including determination by another law enforcement agency that the person is missing and endangered.

CHILD: Any person under the age of 18 years or any person certified or known to be mentally incompetent (MSS Chapter §299C.52, subd. 1 (a)).

NCIC: National Crime Information Center

CJIS: Criminal Justice Information System

DNA: Deoxyribonucleic acid from a human biological specimen (MSS Chapter §299C.52.subd. 1 (f))

PROCEDURE

This agency will respond according to the following six types of general procedures: initial response, initial investigation, investigation, 30-day benchmark, prolonged investigation and recovery/case closure.

A. INITIAL RESPONSE

1. as required by MSS Chapter §299C.53, subd. 1(a), law enforcement shall accept, without delay, any report of a missing person. Law enforcement shall not refuse to accept a missing person report on the basis that:
 - a. The missing person is an adult;
 - b. The circumstances do not indicate foul play;
 - c. The person has been missing for a short period of time;
 - d. The person has been missing for a long amount of time;
 - e. There is no indication that the missing person was in the jurisdiction served by the law enforcement agency at the time of the disappearance;
 - f. The circumstance suggest that the disappearance may be voluntary;
 - g. The reporting person does not have personal knowledge of the facts;
 - h. The reporting person cannot provide all of the information requested by the law enforcement agency;
 - i. The reporting person lacks a familial or other relationship with the missing person; or
 - j. For any other reason, except in cases where the law enforcement agency has direct knowledge, that the person is, in fact, not missing, and the whereabouts and welfare of the person are known at the time the report is filed.
2. Dispatch an officer to the scene to conduct a preliminary investigation to determine whether the person is missing and if missing, whether the person is endangered.
3. Obtain interpretive services if necessary
4. Interview the person who made the initial report, and if the person is a child, the child's parent(s) or guardian(s).
5. Determine when, where, and by whom the missing person was last seen.
6. Interview the individual(s) who last had contact with the person.
7. Obtain a detailed description of the missing person, abductor, vehicles, etc. and ask for recent photo of missing person.
8. Immediately enter the complete descriptive and critical information, regarding the missing and endangered person, into the appropriate category of the NCIC Missing Person File after we have received signed documentation in our possession stating

conditions under which the person is declared missing (Catastrophe victim do not require a signed document.)

- a. As required by 42 U.S.C. 5779(a) (Suzanne's Law) law enforcement shall immediately enter missing children less than 21 years of age into the NCIC.
- b. As required by MSS Chapter §299C.53, subd. 1(b), if the person is determined to be missing and endangered, the agency shall immediately enter identifying and descriptive information about the person into the NCIC.
9. Enter complete descriptive information regarding suspects/vehicle in the NCIC system.
10. Request additional responding personnel.
11. Update additional responding personnel.
12. Communicate known details promptly and as appropriate to other patrol units, local law enforcement agencies, and surrounding law enforcement agencies. If necessary, use the National Law Enforcement Telecommunications Systems (NLETS) and the Minnesota Crime Alert Network to alert state, regional and federal law enforcement agencies.
13. Notify the family of the Minnesota Missing/Unidentified Persons Clearinghouse services available
14. Secure the crime scene and/or last known position of the missing person and attempt to identify and interview persons in the area at the time of the incident.
15. Obtain and protect uncontaminated missing person scent articles for possible use by search canines.
16. Activate protocols for working with the media, (AMBER Alert, Minnesota Crime Alert Network)
17. As required by MNSS Chapter §299C.53, subd 1(b), consult with the Minnesota Bureau of Criminal Apprehension if the person is determined to be an endangered missing person. Request assistance as necessary.
18. Implement multi-jurisdictional coordination/mutual aid plan as necessary; such as when:
 - a. The primary agency has limited resources;
 - b. The investigation crosses jurisdictional lines; and
 - c. Jurisdictions have pre-established task forces or investigative teams.
19. Based on the preliminary investigation, determine whether or not a physical search is required. If so, begin implementing the Reflex Tasking Phase of your agencies' Search Plan immediately pursuant to MNSS Chapter §387.03. Simultaneously, conduct an initial investigation.

B. INITIAL INVESTIGATION

1. Conduct a neighborhood/vehicle canvas.
2. Arrange for use of helpful media coverage
3. Maintain records of telephone communications/messages.
4. Ensure that everyone at the scene is identified and interviewed separately.
5. Search the home, building or other area/location where the incident took place and conduct a search including all surrounding areas. Obtain consent or a search warrant if necessary.
6. Assign an investigator or officer whose duties will include coordination of the investigation.

C. INVESTIGATION

1. Begin setting up the command post/operation base away from the person's residence. Know the specific responsibilities of the Command Post Supervisor, Media Specialist, Search Coordinator, investigative Coordinator, Communication Officer, Support Unit

Coordinator, and two liaison officers (one at the command post and one at the victim's residence). The role of the liaison at the home will include facilitating support and advocacy for the family.

2. Establish the ability to "trap and trace" all incoming calls. Consider setting up a separate telephone line or cellular telephone for agency use.
3. Compile a list of known sex offenders in the region.
4. In cases of infant abduction, investigate claims of home births made in the area.
5. In cases involving children, obtain child protective agency records for reports of child abuse.
6. Review records for previous incidents related to the missing person and prior police activity in the area, including prowlers, indecent exposure, attempted abductions, etc.
7. Obtain the missing person's medical and dental records, fingerprints and DNA when practical or within 30 days.
8. Create a missing person's profile with detailed information obtained from interviews and records from family and friends describing the missing person's health, relationships, personality, problems, life experiences, plans, equipment, etc.
9. Update the NCIC file, as necessary with any additional information, regarding the missing person, suspect(s) and vehicle(s).
10. Interview delivery personnel, employees of gas, water, electric and cable companies, taxi driver, post office personnel, sanitation workers, etc.
11. For persons under the age of 21, contact the National Center for Missing and Exploited Children (NCMEC) for photo dissemination and other case assistance.
12. Determine if outside help is needed and utilize local, state and federal resources related to specialized investigative needs, including:
 - a. Searches and available resources
 - Ground searches – personnel, vehicles, and/or mounted patrols/civil air patrol
 - Canine Assisted – tracking, trailing, air scent, disaster and human remains detection K-9s
 - Water & underwater searches – boats, cameras, sonar and dive teams
 - Air searches – Civil Air Patrol, National Guard helicopters, State Patrol, DNR and fixed wing
 - Cave searches
 - b. Investigative resources
 - Child interviewing
 - Polygraph
 - Profiling/behavioral analysis
 - Minnesota Sex and Violent Crime Analysis Programs
 - Crime analysis/computer assistance
 - Forensic artistry/crime scene and evidence processing
 - Memory retrieval
 - c. Interpretive services
 - d. Telephone services (traps, traces, triangulation, etc.)
 - e. Media assistance (local and national)
13. Secure electronic communication information such as the missing person's cell phone number, email address(s) and social networking site information

14. Appoint an officer who shall be responsible to communicate with the family/reporting part or their designee and who will be the primary point of contact for the family/reporting party or designee. Provide contact information and the family information packet (if available) to the family/reporting party or designee.
15. Provide general information to the family/reporting party or designee about the handling of the missing person case or about intended efforts in the case to the extent that the law enforcement agency determines that disclosure would not adversely affect the ability to locate or protect the missing person or to apprehend or prosecute any person(s) criminally in the disappearance.

D. 30-DAY BENCHMARK

1. If the person remains missing after 30 days from entry into NCIC. The local law enforcement agency will be contacted by the BCA Missing and Unidentified Persons Clearinghouse to request the following information (if not already received):
 - a. DNA samples from family members and, if possible, from the missing person;
 - b. Dental information and x-rays;
 - c. Additional photographs and video that may aid the investigation or identification;
 - d. Fingerprints; and
 - e. Other specific identifying information.
2. This information will be entered into the appropriate databases by BCA Clearinghouse personnel. If the person is still missing after 30 days, change the NCIC classification to endangered.

E. PROLONGED INVESTIGATION

1. Develop a profile of the possible abductor.
2. Consider the use of a polygraph for parents, spouses, and other key individuals.
3. Re-read all reports and transcripts of interviews, revisit the crime scene, review all photographs and videotapes, re-interview key individuals and re-examine all physical evidence collected.
4. Review all potential witness/suspect information obtained in the initial investigation and consider background checks on anyone of interest identified in the investigation.
5. Periodically check pertinent sources of information about the missing person for any activity such as phone, bank, internet or credit card activity.
6. Develop a timeline and other visual exhibits
7. Critique the results of the ongoing investigation with appropriate investigative resources.
8. Arrange for periodic media coverage.
9. Consider utilizing rewards and crime-stopper programs.
10. Update NCIC Missing Person File information, as necessary.
11. Re-contact the National Center for Missing and Exploited Children (NCMEC) for age progression assistance.
12. Maintain contact with the family and/or the reporting party or designee as appropriate.

F. RECOVERY/CASE CLOSURE

1. ALIVE
 - a. Verify that the located person is the reported missing person
 - b. If appropriate, arrange for a comprehensive physical examination of the victim.
 - c. Conduct a careful interview of the person, document the results of the interview, and involve all appropriate agencies.
 - d. Notify the family/reporting party that the missing person has been located. (In adult cases, if the located adult permits the disclosure of their whereabouts and

contact information, the family/reporting party may be informed of this information.

- e. Dependent on the circumstances of the disappearance, consider the need for reunification assistance, intervention, counseling or other services for either the missing person or family/reporting party.
- f. Cancel alerts (Minnesota Crime Alert, AMBER Alert, etc), remove case from NCIC (as required by MNSS §299C.53, subd. 2) and other information systems and remove posters and other publications from circulation.
- g. Perform constructive post-case critique. Reassess the procedures used and update the department's policy and procedures as appropriate.

2. DECEASED

- a. Secure the crime scene.
- b. Contact coroner, medical examiner or forensic anthropologist to arrange for body recovery and examination.
- c. Collect and preserve any evidence at the scene.
- d. Depending on the circumstances, consider the need for intervention, counseling or other services for the family/reporting party.
- e. Cancel alerts and remove case from NCIC and other information systems, remove posters and other publications from circulation.
- f. Perform constructive post-case critique. Reassess the procedures used and update the department's policy and procedures as appropriate.